

Privacy Statement – ClubRelax

This Privacy Statement explains how ClubRelax, owned and managed by Alessandro Speciale, collects, uses, and protects personal data in accordance with applicable privacy legislation and the sustainability standards promoted by Travelife.

1. Data Controller

The Data Controller responsible for the processing of personal data is:

Alessandro Speciale

on behalf of the business ClubRelax di Speciale Alessandro

Website: www.clubrelax.it | www.clubrelax.eu

Email: info@clubrelax.it

2. Types of Data Collected

- Identification details (name, surname, date of birth, nationality, etc.)
- Contact details (email, phone number, postal address)
- Booking information (travel dates, preferences, services requested)
- Payment information, where necessary to complete transactions
- Technical data (cookies, IP address, website navigation data)

3. Purpose of Processing

- To provide travel-related services and manage bookings
- To communicate with clients regarding services, requests, or updates
- To comply with legal, regulatory, and contractual obligations
- To promote responsible and sustainable tourism in line with Travelife standards
- For administrative, accounting, and operational purposes

4. Legal Basis

- Performance of a contract (travel bookings, supplier agreements)
- Compliance with legal obligations (tax, accounting, regulatory requirements)
- Legitimate interest of the company (improving services, ensuring sustainability practices)
- Consent of the individual (for marketing communications, newsletters, or voluntary data submission)

5. Data Sharing

Personal data will not be sold or rented to third parties. It may be shared only with:

- Service providers and suppliers directly involved in the requested services (hotels, transport providers, excursion providers)
- Public authorities, when required by law

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Email: info@clubrelax.eu Sito web: www.clubrelax.eu



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Global Service Tourisme ltd London -UK
For Booking
booking@clubrelax.eu



6. Data Retention

Personal data will be retained only for as long as necessary to fulfill the purposes for which it was collected, and in accordance with legal retention requirements.

7. Rights of the Data Subject

Individuals have the right to:

- Access their personal data
- Request rectification, updating, or deletion
- Restrict or object to processing
- Withdraw consent at any time (where processing is based on consent)
- Lodge a complaint with the competent supervisory authority

Requests regarding personal data can be addressed to: info@clubrelax.it

8. Data Security

ClubRelax takes appropriate technical and organizational measures to protect personal data against unauthorized access, disclosure, alteration, or destruction.

9. Updates to This Privacy Statement

This Privacy Statement may be updated to reflect changes in law, services, or Travelife sustainability requirements. The latest version will always be available at:

- www.clubrelax.it
- www.clubrelax.eu

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