

Sustainability Code of Good Practice

Transport Services

As part of our commitment to advancing sustainable tourism, we encourage our tourism partners to improve their sustainability performance by providing them with the guidance below.

- ✓ Ensure applicable legal **permits** for vehicle / vessel fleet, operator **licenses** & **permission** to access the activity area are in place
- ✓ Ensure **insurance** is in place for guests & team
- ✓ Identify **health & safety** risks, implement management systems, and provide appropriate safety equipment
- ✓ Ensure enough team members are available in case of **emergency**
- ✓ Monitor activity **area conditions** (including weather) in advance & during the activity
- ✓ Be familiar with activity area and ensure that **navigation & communication** tools are in good working order
- ✓ Maximise local **economic benefits** through employment & purchasing
- ✓ Avoid single use & disposable items, provide **waste** collection facilities, and pick up any rubbish found along the way
- ✓ Use **eco-friendly** products, e.g., cleaning products
- ✓ Be **waterwise** and take pro-active measures to use water sparingly
- ✓ Minimise **energy** used as part as a climate action strategy, e.g., operating vehicles / vessels according to best practice sustainability considerations
- ✓ Plan routes to minimise negative **environmental & social impacts**, e.g., avoid over-consumption of fuel, exacerbating traffic congestion, and noise pollution
- ✓ Use the most **appropriate size & efficient type** of vehicle / vessel for the group size & transport needs
- ✓ Consider lower environmental impact **alternatives** in your transport offering
- ✓ Consider **fuel efficiency**, emissions & noise pollution performance when **purchasing new vehicles / vessels**
- ✓ Ensure vehicles / vessels are **maintained** per manufacturer's recommendations to minimise emissions, fuel consumption, leaks & noise
- ✓ Ensure vehicles / vessels are operated according to **best practice sustainability conduct**, e.g., limit idling & revving engines, adhere to speed limits, apply optimal braking & changing gears, and use air-conditioning efficiently
- ✓ Ensure vehicles / vessel operators are **trained** in safety / defensive driving & sustainability operating techniques
- ✓ Verify correct vehicle **tyre pressure** regularly
- ✓ Avoid carrying **excess weight** in / on vehicles / vessels during transfers & on activities
- ✓ **Brief participants** about do's & don'ts, safety, what to expect, conduct considerations, rubbish disposal, and logistical considerations before the activity starts
- ✓ Share **information** about local nature & culture along the way
- ✓ Show **respect** for the land, waterways, wildlife, and other users in the activity area
- ✓ Repair and compensate for any **damage** caused to the activity area
- ✓ Participate in conserving activity area **integrity**; notify authorities of concerns and participate in relevant rehabilitation projects

